



## Professional Qualification in COMMUNITY DEVELOPMENT MANAGEMENT Level 5 Diploma

### Unit 1 - Leadership and Conflict Resolution

#### Question 1

**Compare and contrast** the strengths and limitations of TWO key theories of leadership. (20 marks)

#### Question 2

The charity you are working for is just starting up. Their aim is to raise funds and recruit volunteers to provide safe drinking water to rural villages in Sub-Saharan Africa. You have been asked to lead their campaign:

- (a) **Identify THREE** skills or qualities that you can demonstrate in this role to show that you are an effective leader. (6 marks)
- (b) **Describe** the leadership style that would be most suited to this role, and explain the reasons for your choice. (14 marks)

#### Question 3

**Discuss** possible causes and negative effects of conflict in the community. (20 marks)

#### Question 4

**Explain** why effective communication and collaboration are important in conflict resolution. (20 marks)

#### Question 5

**Explain** how conflict can lead to positive changes that benefit the working practice of organisations. (20 marks)